

The Ideal Solution for Self-Service Payment Stations



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Erwin Binneveld, Spar University

Background

On the university campus in Utrecht, you will find the ‘Think Different - Spar University’ supermarket, a version of Spar’s city stores which have been specially developed for university campuses.

The Spar University concept focuses on students with an on-the-go food mission. “We have a passion for students and the fast-paced world around them,” says Erwin Binneveld, Director New Customers at Spar University. The store is aimed at students who want to buy something in hurry at peak times during the breaks between lectures and seminars.

For more information visit <https://sparuniversity.nl/>



The Challenge

As an innovative retailer, Spar University is constantly looking for improvements and developments. They decided to fully equip all stores with self-service checkouts.

However, many systems were only suitable for card payments and with many foreign students at the university, cash still plays an important role. In many other countries cash is used more frequently and not every foreign student has a debit or credit card, so there was a need to offer cash payments.

So Spar University looked for an automated way to integrate cash payments into their self-checkout set-up.



The Solution

The student supermarket chose Gunnebo SafePay, largely because it is a completely closed cash management process. This means is no way to get access to money during the cash cycle, which increases security, eliminates shrinkage and removes cash differences. Since staff no longer need to count cash, significant time savings are made.



Gunnebo's SafePay fits perfectly within the concept of full automation and as part of the self-service checkouts. We see that the system is easy for our customers to use – they pay themselves without a cashier needing to step in or monitor the process.

// Erwin Binneveld, Spar University

The cash flow control of the store has improved and the entire process is secure, which is valuable for a location that can welcome an average of 4,000–5,000 customers a day.

The feedback from the team and customers regarding the SafePay solution is positive. It is a stable, reliable system that Spar University is satisfied with. There has been no need to provide customers with guidance on how to use the payment stations. “It’s an intuitive system” is the feedback from store staff.

Find the right solution for you!

Gunnebo Cash Management creates a more efficient and secure cash cycle to help you reduce the cost of cash handling.

Cash Monitoring Software

Complete control over your cash handling operations with business analytics, service monitoring, end-to-end cash reconciliation and multi-device connectivity.

Cash Deposit Solutions

Save time and money with smart cash deposit solutions for retail front and back office.

Cash Recycling Solutions

Optimise your cash flow and keep cash circulating efficiently with cash recycling solutions for retail.

SafePay Closed Cash Management

SafePay replaces traditional tills with a smart recycling system which protects cash from payment all the way to the cash-counting centre.

Bank Solutions

Cash automation solutions which support bank branch transformation and cut the time staff spend working with cash.

Service

Expert support ensures that your systems run smoothly and efficiently with minimal disruption to your business.



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